

Knowledge Partners



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CARITAS QUALITY —CONNECT24

ORGANIZED BY
DEPARTMENT OF QUALITY
IN COLLABORATION WITH
CARITAS COLLEGE OF NURSING



Date: November 30th, 2024

Time: 9:00 AM to 5:00 PM

Venue: Diamond Jubilee Conference Hall, Caritas Hospital, Kottayam

For Registration



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www.caritashospital.org



CARITAS
HOSPITAL & INSTITUTE OF HEALTH SCIENCES

Greetings from Quality Department

Caritas Hospital & Institute of Health sciences, Kottayam, Kerala has always tried to be a beacon of healthcare excellence since its inception in 1962. Quality in healthcare encompasses various aspects to ensure patients receive safe, effective, and patient-centered care. Quality is a cornerstone for any healthcare excellence. In view to share various developments in healthcare, Caritas Hospital is delighted to organize Caritas Quality Connect 2024 – National Level Conference on 30th November 2024 (Saturday) from 9am to 5pm. The conference is aimed to share various aspects of Quality in day-to-day functioning and operations of a hospital to provide the best patient care.

Who Should Attend? _____

- Quality Professionals
- Healthcare Operations and Administration Professionals
- MHA/MBA Hospital Administration, AHS, Nursing Students

Patrons _____

Rev. Dr. Binu Kunnath
Director & CEO
Caritas Hospital & Institute of Health Sciences,
Kottayam

Dr. Bobbie N. Abraham
Medical Director
Caritas Hospital & Institute of Health Sciences,
Kottayam

Organizing Chairperson

Dr. Ajith Venugopalan
Chief Operating Officer &
Group Head (Sr. Consultant – EM &TC)
Caritas Hospital & Institute of Health Sciences,
Kottayam

Organizing Secretary

Ms. Bhavana Nair
Manager – Dept. of Quality
Caritas Hospital & Institute of Health Sciences,
Kottayam

Coordinating Committee

Dr. Ralcy Sara Rajan
Manager – Clinical Services
Caritas Hospital & Institute of Health Sciences,
Kottayam

Mr. Jyothish Lukose
CME Coordinating Officer
Caritas Hospital & Institute of Health Sciences,
Kottayam

Programme Schedule

TIME	PROGRAMME	SPEAKER
8.30 AM - 9.00 AM REGISTRATION		
9:00 AM – 9:20 AM	Improving Diagnostic Safety: Overcoming System Challenges	Ms. Ribu Ann Mathew Quality Manager Tiruvalla Medical Mission Hospital, Tiruvalla
9:30 AM – 9:50 AM	Safety in surgery: Non-technical matters	Dr. Bobbie N Abraham Medical Director Caritas Hospital & Institute of Health Sciences, Kottayam
10:00 AM – 10:30 AM INAUGURATION		
10:30 AM – 10:50 AM	Role of checklist in Enhancing patient safety	Ms. Dhanya Micheal General Manager – Quality Rajagiri Hospital, Aluva
10:50 AM – 11:10 AM TEA BREAK		
11:20 AM – 11:40 AM	Innovative surveillance and monitoring in HIC practices	Dr. Neethu Susan Philip Infection Control Officer & Consultant Clinical Microbiologist Rajagiri Hospital ,Aluva
11:50 AM – 12:10 PM	Patient & Caregivers: Foundation in patient safety	Dr. Anna George Group Head – Quality Aster DM Healthcare- India
12:10 PM – 12:30 PM	Healthcare worker – patient communication: key to trust & confidentiality	Dr. Ajith Venugopalan Chief Operating Officer & Group Head (Sr. Consultant – EM & TC) Caritas Hospital & Institute of Health Sciences, Kottayam
12:40 PM – 1:00 PM	Digital Transformation in Healthcare: Pathway to safety	Mr. Vinod Kumar System Administrator, Caritas Hospital & Institute of Health Sciences, Kottayam
1:00 PM - 2:00 PM LUNCH		
2:00 PM – 2:20 PM	Safety in laboratory process: from error prone to error free	Dr. J Jayalakshmi Professor & HOD, Dept of Microbiology KMCH Institute of Health Sciences & Research, Coimbatore
2:30 PM – 3:20 PM <u>Panel Discussion</u> Changing trend across clinical service: From Patient Satisfaction to Patient Experience:	Dr. Parivalavan Rajavelu Consultant Surgeon Sundaram Medical Foundation, Chennai Dr. Ajith Venugopalan Chief Operating Officer & Group Head (Sr. Consultant – EM & TC) Caritas Hospital & Institute of Health Sciences, Kottayam	Dr. Anna George Group Head for Quality for Aster DM Healthcare – India Mr. Arun. S Quality Controller MOSC Medical College, Kolenchery Dr. Aswathy, U Manager - Patient Experiences, Caritas Hospital and Institute of Health Sciences, kottayam
3:30 PM – 3:45 PM TEA BREAK		
3:50 PM – 4:20 PM	<u>Presentation</u> Innovative ideas	
4:30 PM – 4:50 PM	Hospital safety for international patients	Mr. Dheeraj Khatore CEO & VP AACI India & Africa
5:00 PM PRIZE DISTRIBUTION & CLOSING CEREMONY		
POSTER COMPETITION (SHALL HAPPEN THROUGHOUT THE DAY)		



CONFERENCE REGISTRATION

*Please Scan For Registration

SCAN



For Registration



Registration
FEES:

Students

- ₹250

Other Delegates - ₹500

*No Spot Registration, Limited Slots. Register Now

For Enquiry:

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